# NASAP 2020 Virtual Conference ----Frequently Asked Questions

#### 1. How does this virtual conference work?

First, you need to register for the conference by going to the registration link at <a href="http://www.alfredadler.org/annual-conference">http://www.alfredadler.org/annual-conference</a>.

The e-mail address you will provide during the registration process will be the one NASAP will use to send you login information and other details. Please remember which e-mail you will use in case you have more than one. Only those registered through the system will receive the email containing the links for the event.

At the time of the event, you will use the links from the email to access the Zoom "meeting rooms." There will be two rooms running simultaneously for most of the session blocks and you will be able to choose which presentation you want to join at the time of the session. To know in advance what session you are interested in attending, you can find a document that contains session speakers, the brief summaries, and learning objectives at <a href="http://www.alfredadler.org/annual-conference">http://www.alfredadler.org/annual-conference</a>

# 2. How do I get into one "room" or another?

About a week prior to the event you will receive an email that contains the two web links associated with the two Zoom "meeting rooms" (Room A and Room B) being used for the event. When you know what session(s) you wish to see, you can access either Room A or Room B via the links provided in the email that was sent to you. Again, a booklet with summaries and session information is on the Annual Conference page of the website: <a href="http://www.alfredadler.org/annual-conference">http://www.alfredadler.org/annual-conference</a>

# 3. Do I have to commit to the sessions I will join during registration?

No, you can choose the session you want to attend at the time that session is starting or in the 15-minute break time between sessions. Do your best to be a couple of minutes early to each session.

# 4. Can I switch rooms during the session?

No, we are asking you to stay in the room you have chosen for the duration of that specific session. At the end of that session, you will have 15 minutes to decide your next session and you may switch rooms during that break, or you can stay in the room you are in for the next session.

#### 5. How much does the event cost?

\$200 non members \$150 professional members (up to 5/15/20) then it goes to \$200 \$50 students (regardless of membership) and non-professional NASAP members

# 6. Is there an early bird deadline?

Registration is open now and the only EB rate is for professional members. That deadline is May 15, 2020 and the rate increases to \$200 just for Professional Members.

# 7. When will I hear I "got in" to the lecture I chose? How is my attendance confirmed?

No sessions need to be chosen ahead of time. So all sessions are open for all attendees. We will keep an eye on registration numbers so we know the rooms have adequate space. If you want CE credit for attending, there will be a process of signing in (typing your name in the chat window) at the start of each session.

#### 8. How will we get CE credit for this event and how many hours are possible?

At the start of each session you will be asked to sign in by typing your name in the chat window when the facilitator says to do so. Toward the end of each session, the facilitator will post a link that you will click which takes you to the session evaluation. When you are finished with the evaluation, you will click on the submit button, and after the event all the sessions you attended will be totaled up and a final certificate showing the sessions attended and CEs earned will be emailed to you.

For counselors (those who need NBCC approved CEs) there are 15.5 CE hours possible. For psychologists we are hoping there will be 15.5 CEs as well. The approval for those will be from Georgia Psychology Association. There are currently 9 sessions approved with 6 more pending approval (as of May 5, 2020).

# 9. What technology do I need to have in order to participate?

You will need a computer, laptop, iPad or device that allows you to reliably access the internet. The sessions are being run through Zoom so you may need to download the app on your device prior to the event but you do not need to purchase or establish your own account for Zoom.

It is recommended that you use a wired connection (an Ethernet cable plugged into your WiFi router) or a reliable high speed WiFi connection. The more users connecting to a WiFi signal, the slower the connection may be. Using public WiFi for the event is not recommended for this reason.

Please wear headphones or earbuds as you are able (unless you are the only one in your space, and the space is soundproof).

# 10. Will this be in webinar form (assuming my face/and-or my name does not show) OR are we to be seen and known to one another and really have a conversation possible (though controlled by the speaker or a facilitator)?

You will be able to see other attendees and almost all of the presentations are being conducted live in real time. There will be facilitators helping with each session to make sure it runs smoothly. During the main part of the presentation, the screen may only show the presenter and any PowerPoint or similar handouts being discussed. The text-chat feature will be enabled so questions may be asked at the appropriate time and session evaluations will be conducted there also.

# 11. I have never used Zoom before, where can I find more information about how it works?

Zoom is an easy-to-use platform that anyone can access as long as you have an internet connection. Find more about accessing Zoom meetings here: <a href="https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-Meeting">https://support.zoom.us/hc/en-us/articles/201362193-Joining-a-Meeting</a>. Additionally, Zoom has many features that users can use, but we may not be using all of the features in this conference. For example, if a speaker allows others to show their faces/screens during their session and you wish to only see the speaker on your screen, there are tools to help you close out the other images. Information on how to do things like this can be found here: <a href="https://support.zoom.us/hc/en-us/articles/206618765-Zoom-Video-Tutorials">https://support.zoom.us/hc/en-us/articles/206618765-Zoom-Video-Tutorials</a>.

# 12. Can I turn my video off during the presentation?

We encourage you not to do so, unless asked by a facilitator. Think of this being a conference in a physical space – and so, you would not walk out in a middle of it.

# 13. Anything else I need to know to have a successful participation?

Please wear headphones (unless you are the only one in your space, and the space is soundproof). Please keep your audio off unless invited to speak up by the presenter. You can use the "chat" function in a Zoom room to submit your questions. Be mindful about your surroundings – choose a place to sit that will eliminate disruptions or the chance of someone else coming into view behind you or near you.

And most importantly, enjoy the conference!